

From: armen.meguerditchian@us.pwcglobal.com@inetgw
To: Microsoft ATR
Date: 1/8/02 9:22am
Subject: Microsoft Settlement

Dear Sir:

I am writing in support of further resistance to the proposed national settlement. As part of an organization which implements large software packages to corporate desktops, I find we are often in the situation where Microsoft's divergent support of industry standards (or clear refusal, as in the case of Java) cause us to create functional work-arounds to be able to implement software to the clients.

The impact of this is measured in soft dollars, as it entails hundreds of additional man hours to make these products work together.

Armen Meguerditchian
Principal Consultant

Note that these are my own views and not necessarily representative of the entire firm.

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